

FAST TRACK FACILITIES PVT. LTD.

Trust Our Experience To Manage Your Business

NCR-MUMBAI-BANGALORE-KOLKATA-CHENNAI-AHMEDABAD

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OBJECTIVE

**"We believe that trust must be earned
Our commitment is your assurance"**



ABOUT US

Fast Track Facilities Private Limited is a group of talented Facility Management professionals, who have years of experience in maintaining large modern-day facilities. An ISO 9001: 2008 Certified Organization, Fast Track has a vast experience in facility management services. Good understanding and commitment has retained our valuable clients for a long period with us. We understand the specific requirements of industry and help them to concentrate on their core competence.

Fast Track Facilities Private Limited is a professionally managed organization offering total facility solutions, including Housekeeping Services, Business

Support Services such as Electromechanical Services, Security Services, Guesthouse Management, Horticulture Services, and Pest Control Services serving customers in the Various Segments such as IT/ITES, Banking, Retail, Health Care and Hospitality. It has been providing the highest standards of facility solutions to the corporate industry since year 2008. Our active, private ownership has remained focused on the company's Guiding Principles as we have grown to meet the support service needs.

Fast Track is proud to have earned a reputation for excellence by consistently delivering resources and results that exceed our partner's expectations.

- ISO Certified Company
- World Class Training & Development Program
- Round the Clock Support Services.
- Unmatched Value-Added Services.
- 100% Compliance Track Record.
- Regular Audit on Quality and Client Satisfaction.



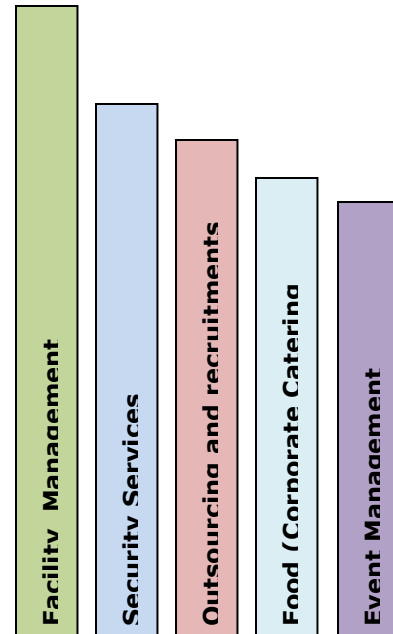


VISION

“To be recognized as best service providers engaged in the field of facility management solutions.

MISSION

“To fulfill growing aspirations of our clients by providing world class Facility Management solutions.



OUR VERTICALS

Values

As a customer service organization, the support of our customer is critical to our success. How we accomplish our mission is as important as the mission itself. Fundamental to the operation of the Facilities Management Department are these basic values:

Our people are the source of our strength. They provide our reputation and vitality. Involvement and teamwork are our core human values. Trust and respect are essential to these values.

Our commitment to customer service is the focus of everything we do. Our work must be done with our customers in mind. We strive to make contact with Facilities Management a pleasant experience.

We continuously strive to improve the quality of our services. Customer satisfaction, value, and safety, within the boundaries of our resources, are our primary goals.



Meeting & exceeding customer's expectations is essence of our expertise. As neither two projects, nor are the goals of two customers same. Therefore we make sure right from the start to fully integrate customer objectives in our work flow. We are continuously improving our services to provide best value to client. Our competitive advantage lies in culture of "Can Do" attitude that relishes change, exploits innovation and ensures delivery.



Fast Track Facility Services provides the best possible client service by attracting and hiring the most qualified people available and by holding to a standard of excellence in everything we do. Our facilities service projects are modeled after highly successful programs and include the following:

Hiring the "BEST": Fast Track Facilities Private Limited has a diverse & long-term employee base, which results in a safe, healthy and fun working environment. By offering and encouraging career development programs within our company, each one of our employees is encouraged to reach their own personal best.

Professional Development: The extensive knowledge and experience of both in-house and outside instructors are utilized to provide the right tools, training, and support for professional growth.

Single Accountability: With Integrated bundles management of different facilities services (multiservice, technical, safety, documents, etc.) It helps to amortize management costs on bigger volumes of services.

Proactive behavior: Listening, understanding and getting ahead of our customer's needs by implementing innovative methods & process. This helps in accountability on the long run by complying with our current commitments, without compromising on the future needs of our customers.

OUR SERVICES



Office & Corporate cleaning: Our cleaning services are about more than polished surfaces and gleaming surroundings> they play a key role in building a healthy, productive workforce.

Soft Services Specialist

- Housekeeping
- Horticulture/Landscaping
- Pest Control
- Pantry Services
- Floor Polishing
- Marble crystallization
- Glass cleaning

Cleaning Sectors

- Clean buildings
- Retail
- Office cleaning
- Hotels
- Healthcare
- Telecom

Property Maintenance – Fast Track Facilities Private Limited the capability to answer all your property service needs.

- Plumbing & Carpentry services
- DG Operator
- Lift Technicians / Operators
- HVAC Operators
- General Electrical Maintenance
- Substation Operator
- Hydrant /Pneumatic Pump Operators
- RO/STP Plant Operator



Support Services – Behind every successful business, lies smooth-running office support services that provide all of these vital services from one reliable single point of contact. Our office support services can be combined and tailored to meet an individual organization needs.

- Front Office Executive
- Concierge
- Help Desk Management
- Catering
- Mail Management
- Office Boys
- Vendor Management
- Security Services
- Guest House Management
- Pest Control Services



WE ASSURE QUALITY

- Fast Track is dedicated to offer you best services in the field of facility Management. We have a checklist system and procedures that ensures the quality and efficiency of our services
- We do this by continuous audit, review and improvement of our processes and systems by ensuring that what we do is measurable. Quality in our business processes is measured through quality indicators.
- We do our business honestly and fairly treat our customer's employees and shareholders with equal respect. Professionalism is achieved through integrity. We abide by the law of the land and honor all commitments made to our customers.
- We maintain, at all our locations, highest standards of safety, comfort and communications to provide a motivating environment for our customers.
- We Assure 100 % legal compliances.
- ISO Certified
- Continuous Training & Development for staff.





Listed below are **few** of our clients. Client references will be provided on request.



CONTACT US

FAST TRACK FACILITIES PVT. LTD.
An ISO 9001:2014 Certified Company

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